## Advanced Primary Care at No Cost\* to You

Your Health & Welfare Fund has contracted with Blue KC to provide exclusive access to Spira Care Centers.

Your Blue Cross and Blue Shield of Kansas City (Blue KC) health plan gives you access to personal, compassionate, advanced primary care at Spira Care Centers. We Look Forward to Seeing You.

MAKE AN APPOINTMENT 913-29-SPIRA (77472)

## We put you at the center of everything we do.



We Don't Just See Patients. We Look at the Whole Person. At Spira Care Centers, you have access to an entire Care Team and a variety of advanced primary care services for newborns, infants, children, adolescents, adults and seniors – **all at no cost\* to you.** 

We foster a partnership between you and your Care Team of doctors, physician assistants, nurse practitioners, and more. We treat you as an individual, not a set of symptoms. We take the time to listen, not rushing you in and out. And we talk with you, not at you.

It is about supporting your health with a full array of primary care services under one roof – at no cost\* and without the stress and complexity. It's called advanced primary care. And it's a better healthcare experience.



Meet the Spira Care Teams at **SpiraCare.com** or call Spira Care at **913-29-SPIRA (77472)** to make an appointment.

**Spira Care Crossroads** 1916 Grand Boulevard Kansas City, MO 64108

**Spira Care Independence** 3717 S Whitney Avenue Independence, MO 64055

**Spira Care Lee's Summit** 760 NW Blue Parkway Lee's Summit, MO 64086

**Spira Care Liberty** 8350 N Church Road Kansas City, MO 64158

**Spira Care Olathe** 15710 W 135th Street, Suite 200 Olathe, KS 66062 **Spira Care Overland Park** 7341 W 133rd Street Overland Park, KS 66213

**Spira Care Shawnee** 10824 Shawnee Mission Parkway Shawnee, KS 66203

**Spira Care Tiffany Springs** 8765 N Ambassador Drive Kansas City, MO 64154

**Spira Care Wyandotte** 9800 Troup Avenue Kansas City, KS 66111





Learn more about our Care Teams, locations and hours at **SpiraCare.com**.

Access your Spira Care Patient Portal at **MySpiraCare.com**.

## You're at the Center of a Doctor-Led Care Team

Advanced primary care is about working together to help you reach your health goals. And a big part of that is your Care Team.

- **Physicians, Physician Assistants, Nurse Practitioners** offering everything from routine care to preventive visits to treatment of illness.
- Behavioral Health Consultants to provide support and consultation sessions for things like stress, depression and anxiety. They also help patients manage underlying behavioral health challenges that accompany chronic medical conditions like diabetes, lung disease, hypertension, and chronic pain, among others.
- Diabetes Educators to help you manage diabetes.
- **Health Coaches** to help you make lasting, positive lifestyle changes like eating healthier and exercising more.
- Care Guides leverage their nursing and benefit experience to help navigate healthcare and answer questions regarding cost and care management.

### **No Cost for Appointments**

You will not be billed for any appointment or service at Spira Care Centers. The Fund contracts directly with Blue KC to offer participants exclusive access to Spira Care Centers, ensuring you do not have to pay out-of-pocket for appointments and services at Spira Care Centers.

#### SPIRA CARE PATIENT PORTAL

The Spira Care Patient Portal is a secure and convenient way to communicate with your Care Team, access care summaries, request prescription refills and see your Spira Care provider virtually.

- Register for the Spira Care Patient Portal at MySpiraCare.com.
- If you need help or have questions, call a Care Guide at 913-29-SPIRA (77472).
- If you've already registered for your Spira Care Patient Portal, log in at MySpiraCare.com.

## Appointment Types, Services and Benefits

Whether you need preventive care, treatment for an illness or help making lifestyle changes, count on Spira Care – all at no additional cost\* to you.

- **Primary Care** for newborns, infants, children, adolescents, adults and seniors
- Routine Preventive Care including wellness visits, screenings, and immunizations
- Sick Care for things like pink eye, the flu and urinary tract infections
- Chronic Medical Condition Management for things like diabetes and heart disease
- **Injury** treatment for lacerations and musculoskeletal injuries\*\*
- Immunizations covering a wide range of CDCrecommended immunizations\*\* for newborns, infants, children, adolescents, adults and seniors
- Digital X-Rays and Routine Lab Draws\*\*\*

# You have appointment options.

Our Care Teams have a variety of ways to see you. Give us a call at **913-29-SPIRA** (77472) to discuss your care need and what type of appointment will work best.

#### SPIRA CARE PATIENT GUIDE

As a patient, you have access to an abundance of services, benefits, and resources. We've put together a patient guide to cover everything you need to know and help you maximize your Spira Care experience.

Download it at SpiraCare.com/UnionPatientGuide.

\* Health and Welfare Funds who contract with Blue KC to offer exclusive access to Spira Care Centers provide their non-medicare eligible participants access to appointments and services at Spira Care Centers at no out-of-pocket cost.

\*\* Your health coverage through any of the Blue KC plans cannot be used for an on-the-job or work-related injury or illness.

\*\*\* All services provided at Spira Care Centers are based on your primary care needs only and must be ordered by a member of the Spira Care Team. This includes digital x-rays, routine labs and immunizations. Orders by a specialist or someone outside of the Care Center cannot be completed or fulfilled at Spira Care Centers.

Please note: In addition to Spira Care Centers, you will continue to have access to the Preferred Care Blue Network. Please refer to your plan document for costs associated with benefits outside of a Spira Care Center.